

## Custom-made keyboards in the control system of the Baden-Wuerttemberg Police



### Challenge

The operations control system of the Baden-Wuerttemberg Police supports a large number of speed dialing options with regard to dispatching, telephone and radio operation, which up to now could not be used efficiently enough by solely using a standard PC keyboard. Often, the operations clerk had to switch between the various program windows manually using the mouse to trigger various functions.

### Solution

Thanks to the individually adapted and labeled keyboards, the frequently used standard functions of the emergency control system are now permanently assigned to a key so that they can be quickly triggered at any time - regardless of which program window is currently active. As a result, the speed and the ergonomics of the work could be increased considerably. In addition, there were eight unassigned keys on the keyboard, which can be individually programmed by the departments - for example, with speed dials of frequently used numbers for towing services, hospitals, etc. The keyboards are now in use at all regional police headquarters in Baden-Wuerttemberg.

**"With the custom-made keyboards from PrehKeyTec, the functions of the operations control system can be used to their full extent and with unprecedented ergonomics, which optimize and accelerate police incident processing."**

**Viktor Szilvasi, Technical, Logistics, Service Police Department**

### Contact

#### Police Baden-Wuerttemberg

The Baden-Wuerttemberg Police is the state police of the German state of Baden-Wuerttemberg and consists of 13 regional police headquarters, each responsible for one or more rural or urban districts.

<https://www.polizei-bw.de/>

#### PrehKeyTec GmbH

designs and manufactures intelligent data entry and multi-functional solutions for many demanding applications. This includes customised programmable keyboards and keypads, along with data input devices. These solutions reduce the complexities of inputting data at the point of entry and therefore deliver operational benefits for the customer. All over the world, PrehKeyTec's products are being used, from retail to banking, to industrial and aviation applications. PrehKeyTec GmbH is certified to DIN EN ISO 9001 quality standards, has many years of experience in design and manufacturing, and operates from its own manufacturing plant in Mellrichstadt, Northern Bavaria, offering true "Made in Germany" solutions.